



Notice to SHIIP Client

SHIIP is sponsored by the State of Iowa Insurance Division to make information on Medicare and health insurance more widely available and understandable to Iowans on Medicare. Services are provided by trained volunteer counselors who are not actively affiliated with the insurance, financial planning or pharmaceutical industries.

SHIIP and SHIIP volunteers do:

- Give you helpful information on how you can compare Medicare and insurance plans.
- Give you information and assistance to make insurance decisions easier.
- Upon request, assist with applications for, and enrollment in Medicare prescription drug plans and assistance programs.
- Keep all information confidential.

SHIIP and SHIIP volunteers do NOT:

- Advise you on the purchase, renewal or termination of specific insurance products.
- Provide legal advice.
- Make decisions for you.
- Endorse or recommend any particular insurance product, agent, company, Medicare Advantage or prescription drug plan.

SHIIP, its volunteers and sponsors are NOT liable for decisions you make based on information or assistance provided. Health insurance often involves the most important and costly decisions that you can make. You may need to talk to an attorney, accountant, government office, public service agency or other resource before making such a decision.

I understand that my counseling records may be shared between SHIIP counselors who serve me.

Should you have any complaints or suggestions for making SHIIP more responsive to your needs, please let us know by calling (515)281-6867. The Iowa Insurance Division may contact you at a later date to assess your satisfaction with the service provided by the SHIIP program.

Client Signature

Date

INFORMATION RELEASE AUTHORIZATION

I authorize insurance companies, agents, Medicare and/or providers to release to _____ (SHIIP counselor) information pertaining to my Medicare and insurance coverage.

Client Signature

Date

Notice Submitted by: _____ (SHIIP Counselor)